RIETUMU

Mobile Digipass
and
Internet Bank iRietumu

Mobile Digipass and Internet Bank iRietumu

Mobile Digipass is a virtual calculator that is used to create an electronic signature.

Mobile Digipass can be installed on any iOS (iPhone, iPad) or Android device – phone or tablet – in the application i Rietumu HD or iRietumu.

Internet Bank iRietumu is a secure channel for communication with the bank, submission of documents and orders, as well as for the fully-fledged management of your accounts.

Mobile Digipass Installation

Important:

- The link to the mobile digipass installation is valid for 72 hours

- A stable internet connection is required to install a mobile digipass

- Mobile digipass is only installed once and only on one device

- The time on your phone with a mobile digipass should be determined automatically (this can be checked in the device settings). All modern devices can set the time automatically, including when changing time zones, switching from winter to daylight saving time and back. Do not set the time manually, as in this case the mobile digipass may generate incorrect signatures

- An attempt to reinstall the mobile digipass, uninstalling the application and also resetting the device to factory settings can also result in the inability to use the mobile digipass.

Mobile Digipass Installation Procedure
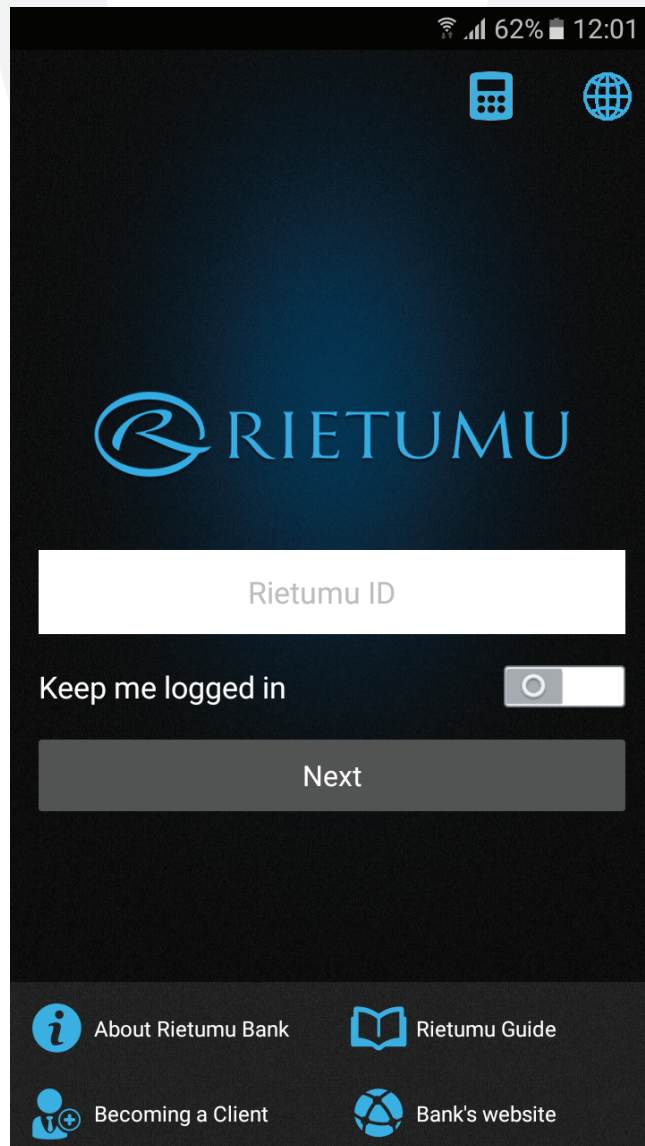
1. Download the application on your phone/tablet:
- *for iPhone/iPad - iRietumuHD application from App Store*
- *for Android devices - iRietumu application from Play Market.*

2. On your computer or phone/tablet, open the letter that you have received to your e-mail and follow the link "Get Mobile Digipass".

3. Open the application installed on your phone/tablet and click on the "Calculator" icon in the upper right corner:
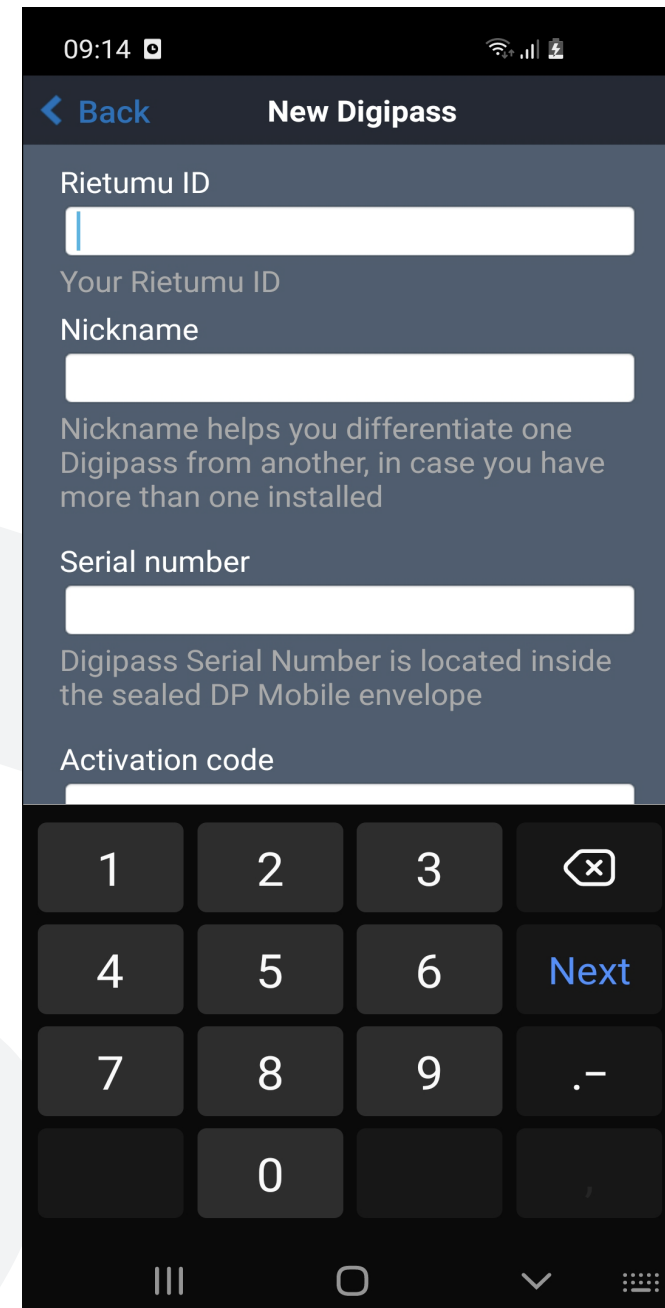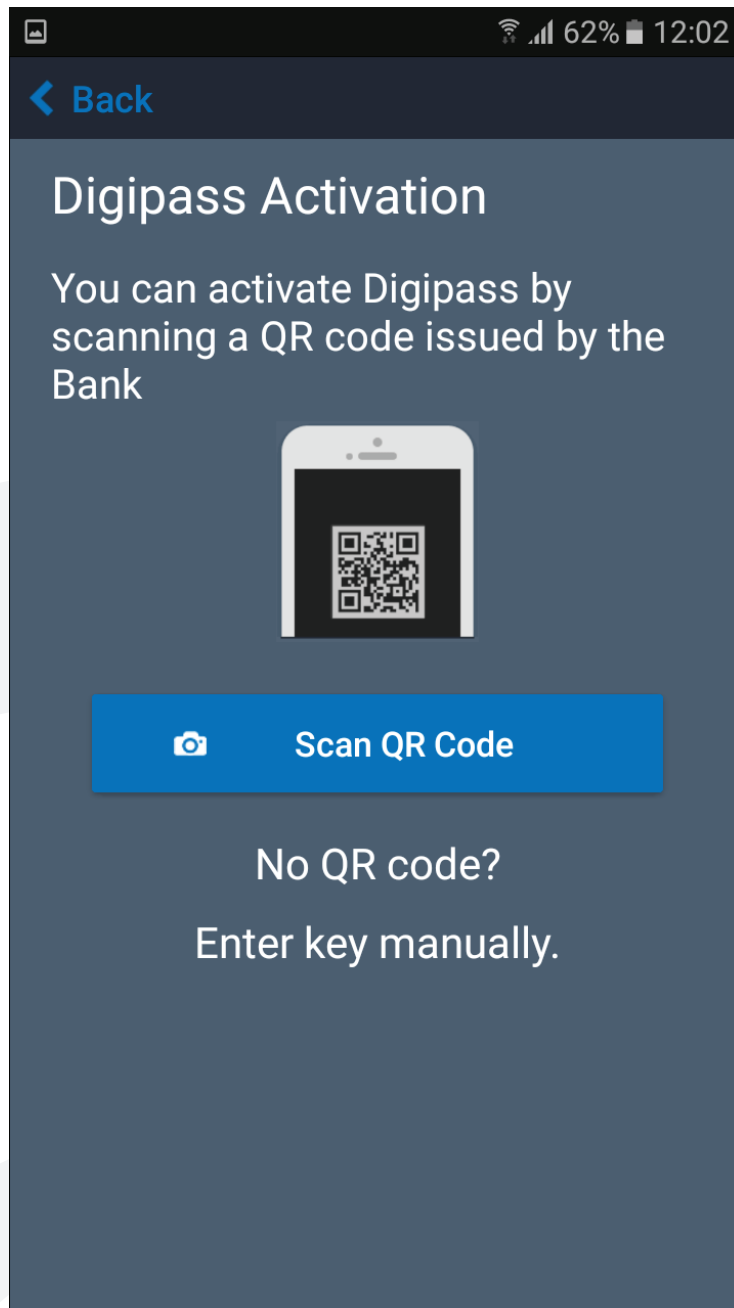
- scan the QR Code using the camera of your phone/tablet (if you open the letter on your computer) or enter the activation code and the serial number of the mobile digipass manually (if you open the letter on your phone/tablet)

- enter the Rietumu ID number received via SMS

- create a name for your mobile digipass and enter it

- create and enter a password that will be required every time to access your mobile digipass. Password length – from 6 to 15 characters, you can use uppercase and lowercase letters of the Latin alphabet, numbers and special characters: ` ~ ! @ # $ % ^ & * ( ) _ + = { } | : " ; ' < > ? ,. You cannot use dashes, hyphens, slashes. Be sure to remember this password as it cannot be restored or changed.

If you have any questions during the installation of your mobile digipass, please contact the bank by phone +371 67025555 (24/7).

Work with Mobile Digipass

With your mobile digipass, you can use the Internet Bank on the phone/tablet where it is installed through the iRietumuHD/iRietumu application.

With your mobile digipass, you can also use the Internet Bank on any other device – a stationary computer or a laptop.

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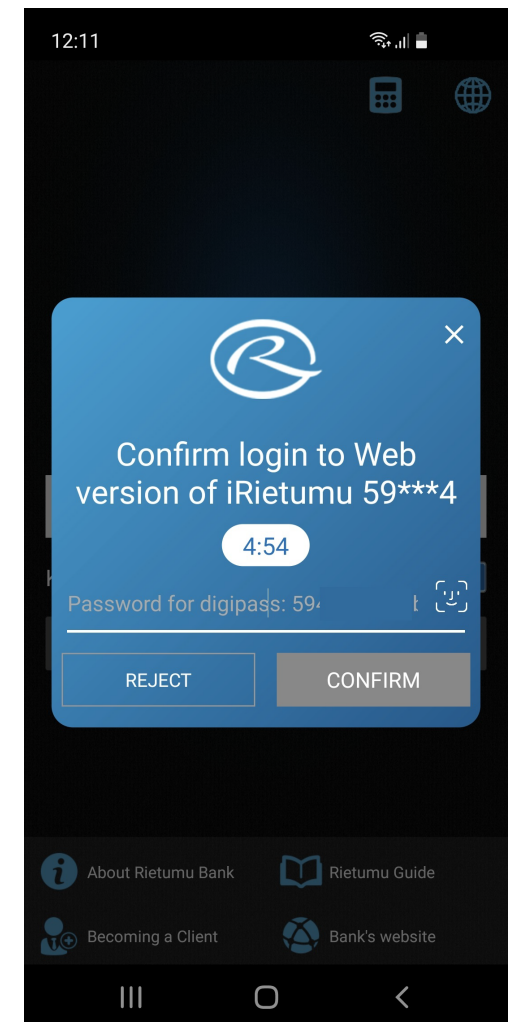# When the Push Notifications function is enabled on your phone

Access to the Internet Bank via the application on the phone/tablet:

1. Open the installed iRietumuHD/iRietumu application.

2. Enter Rietumu ID number.

3. Enter the password to the mobile digipass in the window that opens or confirm the login using biometric data (Touch ID/Face ID).
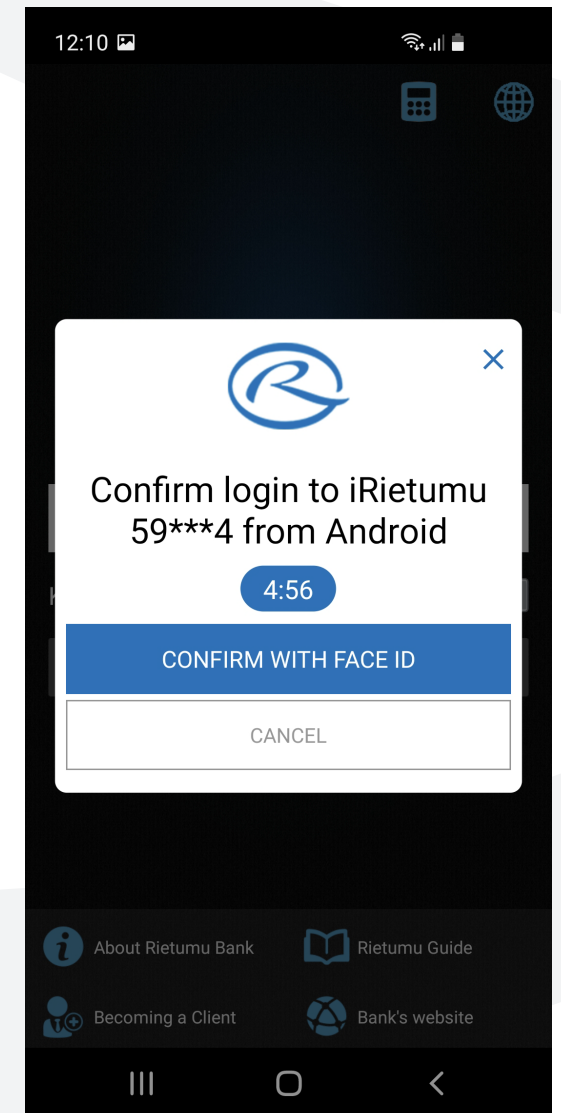
Access to the Internet Bank on a computer:

1. Open the website www.rietumu.com in an internet browser on your computer and click on the Internet Banking icon in the upper right corner.

2. Enter your Rietumu ID number on the computer.

3. On the screen of your phone with a mobile digipass installed, a window for entering the password for this digipass or a request to enter using biometric data (Touch ID/Face ID)* will appear.

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* if you wish, you can select the alternative option "Log in with Digipass password" on your computer and enter the one-time password (OTP) created by the mobile digipass.

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When the Push Notifications function is not enabled on your phone

Access to the Internet Bank via the application on your phone:

1. Open the installed iRietumuHD/iRietumu application.

2. Enter your Rietumu ID number.

3. Click on the calculator icon.

4. Select a mobile digipass and enter your password for this digipass.

5. The mobile digipass will show a one-time password (OTP); click OK, after which the password will be automatically entered into the application, then click "Login".

Access to the Internet Bank on a computer:

1. Open the website www.rietumu.comin an internet browser on your computer and click on the Internet Banking icon in the upper right corner

2. Enter your Rietumu ID number on the computer.

3. Open the iRietumuHD/iRietumu application on your phone and click on the calculator icon.

4. Select a mobile digipass and enter your password for this digipass.

5. The mobile digipass will display a one-time password (OTP); enter this one-time password in the field on the computer screen, and you will get access to your Internet Bank on the computer.

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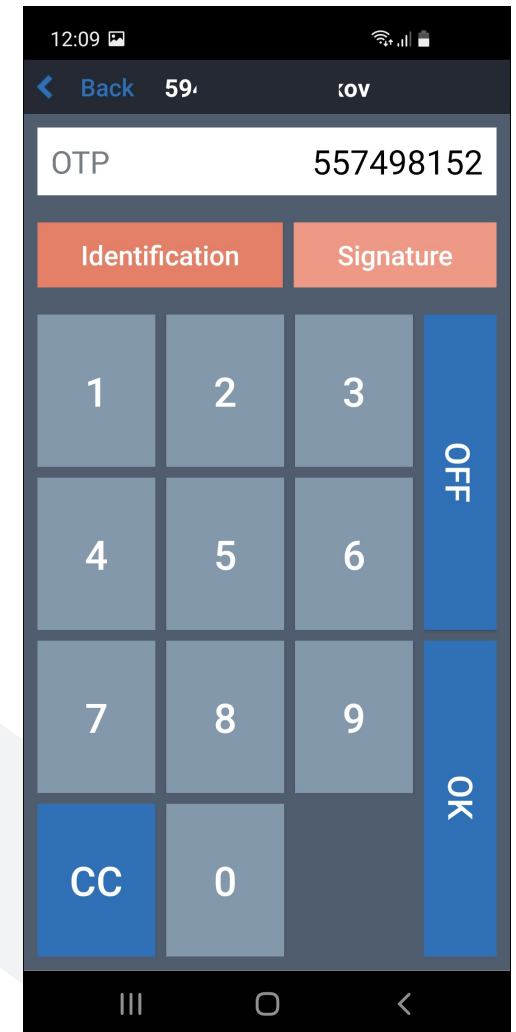
Activation of Push Notifications in the iRietumuHD/iRietumu application:

1. Log in to the Internet Bank via the iRietumuHD/iRietumu application
You can also activate/deactivate identification using biometric data (Touch ID/Face ID).

2. Activate Push Notifications in the application settings.

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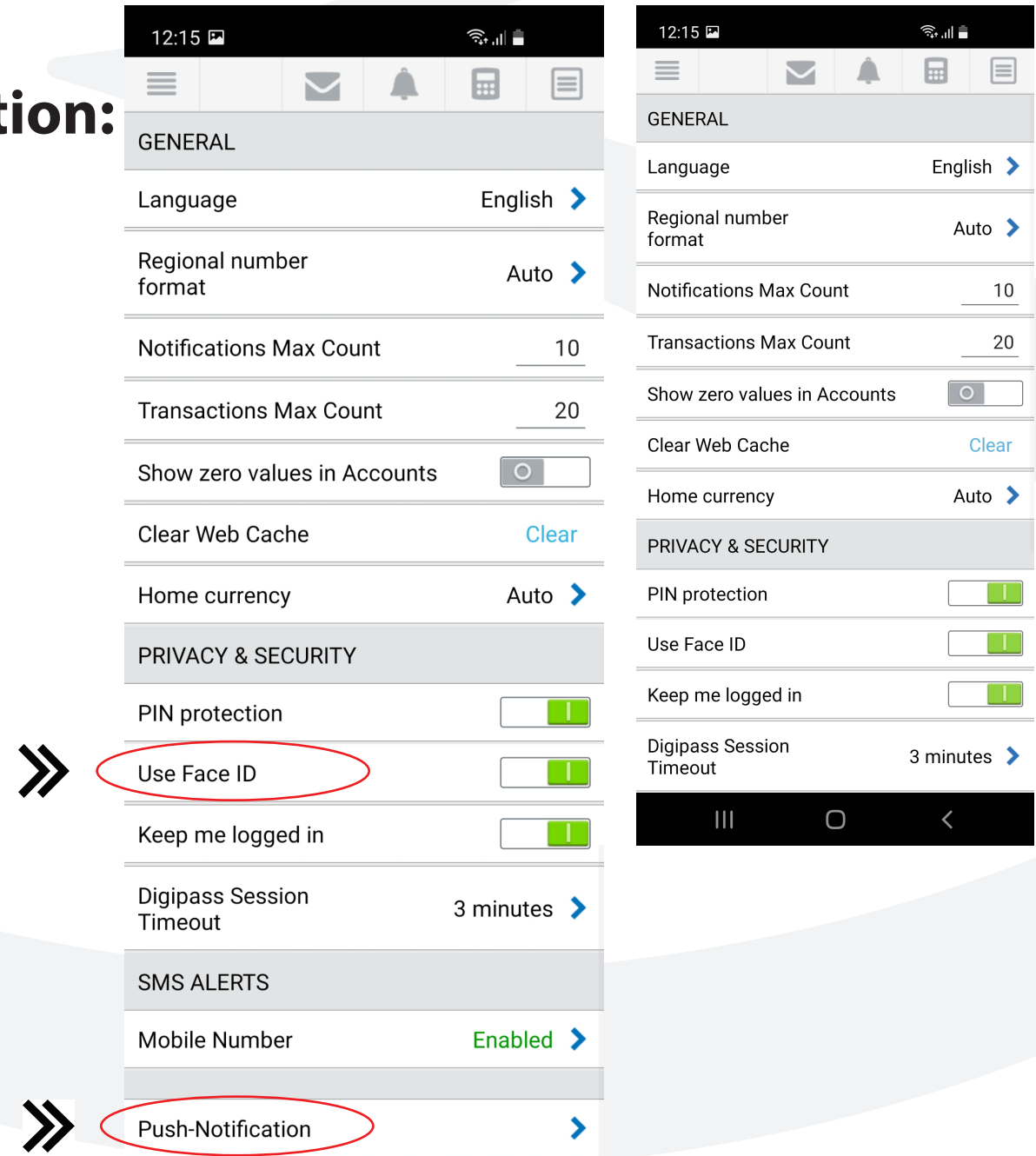
Signing orders:

Mobile digipass creates two types of electronic signature:
1. One-time password OTP (via the Identification option) – for identification (login to the internet bank, phone calls to the bank) and some transactions (transfer of funds between your accounts, credit card replenishment, conversion, etc.)
2. Digital signature (via the Signature option) – for other operations.

Main algorithms for calculating a digital signature through the Signature option:

1. For a payment order
Example of payment:
Remitter account: LV22RTMB0000446805517
Amount: EUR 115 098.15
Beneficiary account: FR1420041010050500013M02606
Open the application installed on your phone/tablet and click on the "Calculator" icon in the upper right corner. Selecte a mobile digipass and enter the password for this digipass.
Choose the operation mode "Signature", enter required parameters and confirm by pressing the button with an arrow ➤
ACCOUNT: 446805517
The last 9 digits from the Remitter account number (ignoring all non-numeric symbols): LV22RTMB0000446805517
AMOUNT: 115098
The amount, discarding the decimal places: 115098.15
CURRENCY: 2
The EUR currency code from the Table "Currency Codes"
BEN_ACCOUNT: 001302606
The last 9 digits from the Beneficiary account number (ignoring all non-numeric symbols): FR1420041010050500013M02606

Be careful! In BEN_ACCOUNT always enter only the account you send the funds to!

2. For a non-payment order
ACCOUNT: 01042021
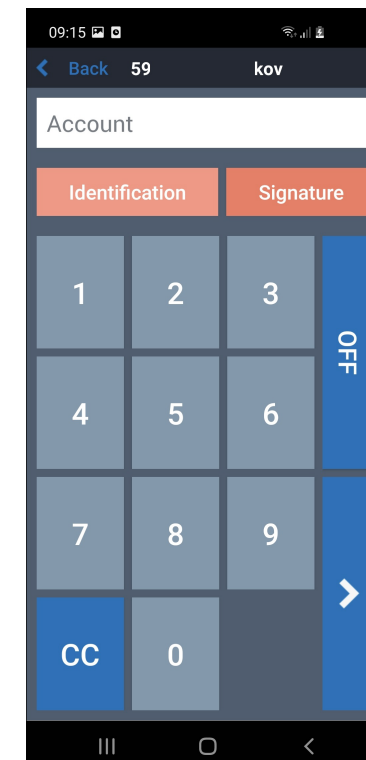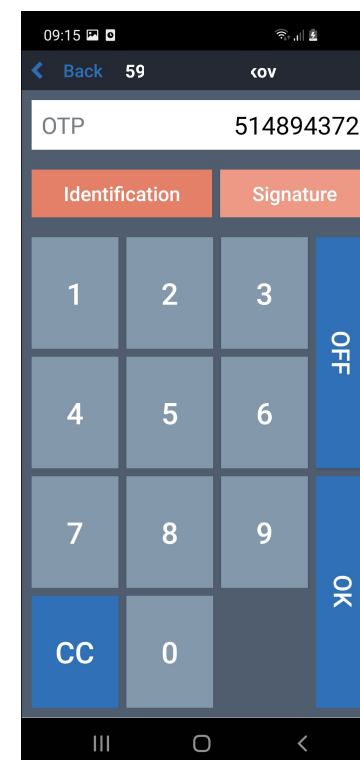Current date in the format DDMMYYYY (without dots and spaces)
AMOUNT: 1
Always indicate 1
CURRENCY: 2
Alwasy indicate 2
BEN_ACCOUNT: 123456
Your Rietumu ID number

Important: the bank reserves the right to apply other algorithms for calculating the digital signature. If necessary, please contact the Bank by phone +371 67025555 (24/7) or your personal manager.

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Safety rules

To ensure the confidentiality and security of access to your accounts and information:

- Never give your Rietumu ID number, passwords, the name of your digipass, etc. to third parties.

- Do not use computers with public access (public Wi-Fi) to connect to Internet Banking.

- Before signing each order, check it thoroughly. Only confirm those orders of which you are sure.

- If you suspect that the Rietumu ID number and other means of identification and authorisation have become available to third parties, contact the bank immediately by phone +371 67025555 (around the clock).

Additional tools of identification and authorisation:

If you wish, you can also get an additional device –
a digipass in the form of a small calculator.

Unlike mobile digipass, which is only installed on one phone/tablet, digipass is not fixed to any specific device.

The way to log in to the Internet Bank using a digipass is the same as for a mobile digipass without Push Notifications.